

Terms and Conditions of Service

1. Purpose of the agreement

This document governs the terms and conditions for accessing and using the service provided via the website quickevidence.med (the “Platform” or “Service”), owned by its legal holders. Contracting the Service implies full acceptance of these Terms by the user (the “User”).

2. Nature of the Service

The Service is subscription-based access to an NLP tool designed to analyze clinical texts for informational support. The Service is not medical care and does not replace the judgment, diagnosis, or treatment of a healthcare professional.

3. Subscription and payments

3.1. Access is only through a paid subscription in the modality chosen by the User (monthly, annual, or other). 3.2. The subscription fee is charged in advance and is non-refundable unless mandatory law provides otherwise. 3.3. The User expressly authorizes recurring payments to be processed automatically via the selected payment method.

4. Cancellation and suspension

4.1. The User may cancel at any time; cancellation takes effect at the end of the current billing cycle. 4.2. The Platform may suspend or cancel the Service at any time, without prior notice and without compensation, unless applicable law requires otherwise. 4.3. If the Platform cancels unilaterally, the User immediately loses access.

5. User obligations and responsibilities

5.1. The User agrees to use the Service in accordance with law, good faith, and these Terms. 5.2. The User is solely responsible for ensuring submitted clinical texts are anonymized/de-identified and contain no patient-identifiable data (names, MRNs, addresses, phones, emails, or other re-identifying data). 5.3. The User shall not use the Service for unlawful purposes, against public order, or infringing third-party rights. 5.4. The User shall hold the Platform harmless from third-party claims arising from breach of these obligations.

6. Limitation of liability

6.1. The Platform will use reasonable efforts to avoid retaining sensitive information after processing, within technical limits of systems it controls. 6.2. The Platform does not warrant that the Service will be uninterrupted, error-free, or secure. 6.3. In no event will the Platform be liable for indirect, incidental, consequential, or punitive damages, nor for loss of profits, business

opportunities, or data. 6.4. The Platform's maximum liability is limited to the amount actually paid by the User for subscriptions in the twelve (12) months prior to the event giving rise to the claim.

7. Intellectual property

All IP rights over the Platform—software, source code, databases, interfaces, designs, and content—belong to the Platform or its licensors. The User acquires no rights except the limited license for the contract purpose.

8. Confidentiality

Both Platform and User will keep confidential reserved information. Absolute confidentiality cannot be guaranteed due to technical limits, though reasonable security measures apply.

9. Changes to Terms

The Platform may amend these Terms at any time. Changes take effect upon publication on the website. Continued use implies acceptance.

10. Governing law and jurisdiction

10.1. For users in the EU and Spain, Spanish law and, where applicable, EU law apply; courts of Madrid (Spain) unless mandatory consumer law dictates otherwise. 10.2. For users outside the EU, Spanish law applies as reference, without prejudice to mandatory local consumer rules. Disputes: at the Platform's choice, courts of Madrid (Spain) or ICC international arbitration under current rules.